

The Lankenau Center for Women and Infants

Dear Parents:

The Lankenau Center for Women and Infants is looking forward to taking care of you and your new family member. Our staff is dedicated to give you optimal medical care, an informative teaching experience on care of the mother and infant, and emotional support for the entire family. We want your stay here to be a safe and pleasurable experience. We have developed the following policies to protect the safety of all our infants, but your participation is essential.

1. Childcare experts urge mothers and other family members to bond with their newborn infants. Therefore, mothers are encouraged to keep their babies with them as much as possible. Take advantage of this time in the hospital to get to know each other. We will return your baby to the Nursery, for special procedures or at your request.
2. We encourage you to become familiar with the staff. The only personnel who should be taking your baby from your room are employees who are wearing proper photo ID. Do not give your baby to anyone without the proper ID. If you are unsure, call your nurse. No video taping of procedures including but not limited to; epidural, delivery, or infant care. Photography may be done at the discretion of the Physician.
3. Your baby will be transported to and from the nursery in their bassinet. **NO ONE** not even you should carry your baby out of your room in their arms.
4. Family and friends may visit from 11:00 am to 8:30 pm. **ONE** adult support person may stay with the mother over night. Please understand there are many people here, and we ask that your support person wear appropriate attire.
5. Visitors with children; **a child who has not had the Chicken Pox or the Chicken Pox vaccine may not visit.**
Please ask family and friends that want to visit that are not feeling well to wait until they are feeling better before they come to see the new baby.
6. For your teaching experience we offer a baby bath/care class daily. If you are interested in attending this class it must be on a day prior to your day of discharge.
7. You are welcome to use your cell phones, however please use them in your patient room or the lobby area on the 3rd and 5th floors not in the hallways.
8. In the state of Pennsylvania it is a law that an infant be transported in a car seat. Please have your car seat with the base secured in the car prior to your discharge.
9. To accommodate the needs of ALL of our patients and to avoid disappointing anyone, we ask that on your day of discharge you are ready to leave for home with your new bundle of joy by 11:00am. The staff will work with you to assist in the discharge process. This will assure we have room for other patients coming into the unit.

Thank you for choosing Lankenau we look forward to caring for you.

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